

In welcoming you, we remind you that you are in a public place and that the related laws apply. We will also be grateful that you respect other guests as well as the property and the furniture.

1. **Animals:** Animals are not allowed, without exception.
2. **Smoking:** It is strictly forbidden to smoke indoors, in accordance with Swiss law. Ashtrays are available to smokers on the balconies.
3. **Arrivals:** Arrivals are registered in the café. Arrivals are scheduled between 4 p.m. and 9 p.m. For early arrivals, if the room is not yet ready, you can leave your luggage in the café. For late arrivals, please call +41-27-776 1461 or +41-79-669 0246 no later than 8:30 p.m.
Your check-in entitles you to the VIP Pass during the summer with numerous offers, including free buses. For more information, please consult the website of the Tourist Office (verbier.ch).
4. **Departures** are made no later than 10 a.m. Please check that you have not forgotten anything.
5. **Breakfast:** We provide in the kitchen a coffee machine with capsules, a kettle and teas, chocolate panettonnes and croissants, butter and jams. You can use the fridge in common with other guests, but we take no responsibility for storing goods there.
6. **Dining:** It is forbidden to eat in the rooms, but drinks are allowed. The kitchen is the place to eat. **Cooking is not allowed**, but you can reheat meals in the microwave oven. Please respect cleanliness and clean behind you: it's a communal room.
You have the option to eat in the **restaurant** on **half board**. Upon reservation, you can have a set meal for CHF 20.–, otherwise you are entitled to a 15% discount on à la carte dishes, also upon reservation.
7. **Cleanliness:** We carry out daily cleanliness checks in the apartment and the rooms and clean accordingly. If a deep clean is required, the customer will be charged. We therefore recommend that you unpack your luggage and keep the rooms clean.
8. **Valuables:** You are responsible for your belongings. We decline all responsibility in the event of the disappearance of your personal possessions.
9. **Noise:** Please respect your neighbours by avoiding making unnecessary noise, especially from 10 p.m. when we demand silence.
10. **Children:** Children are under the responsibility of their parents.
11. **Behaviour:** We ask you to be dressed properly when moving about in the apartment. **Do not leave your belongings in the bathroom.**
12. It is **forbidden** to invite guests (friends or family) to the property.
13. **Generalities:** We strive to keep prices as reasonable as possible. In return, we ask for your cooperation in:
 - turning off the lights if they are not necessary and closing the front door
 - moderating water consumption, especially hot water
 - avoiding overheating the room
 - using only the linen you need and drying it on the clothesline provided in your room
 - by taking only what you need for breakfast, and not taking food and drinks made available to you for breakfast for your picnics (for which you may be charged).